

# Misys Tiger Version 9.10.1 Service Pack 3 (via web server)

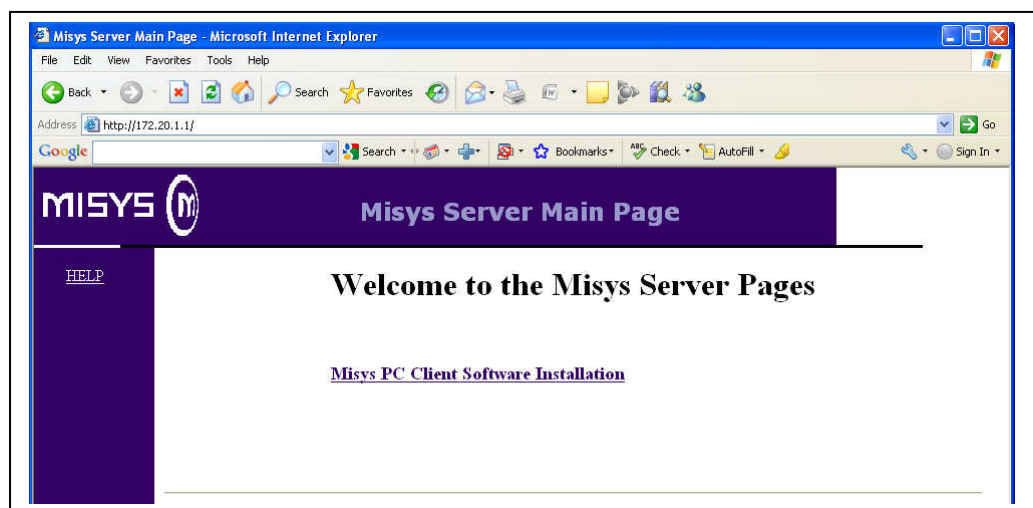
For clients running Misys Tiger from a Tiger icon on their PC desktop



## Introductory Notes

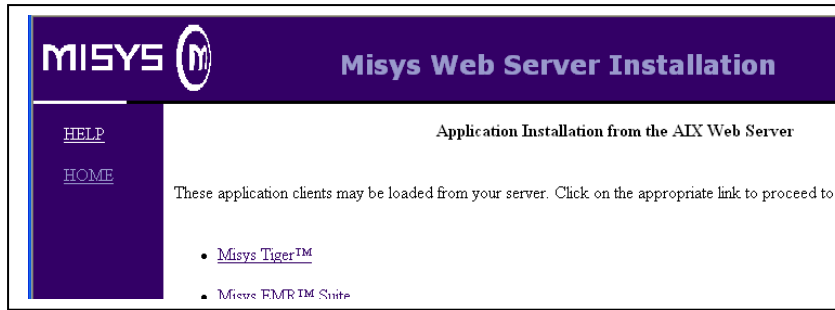
**NOTE:** The installation file provided to us from Allscripts, which is on the CD we sent to our clients **is the incorrect file. Do NOT install from the CD.** Instead, download the Service Pack 3 installation file from our web site. (If you have already installed from the CD, it's not a problem. Simply continue with these instructions.) These steps are as follows:

1. Double-click on the Tiger icon on the desktop.
2. The program will display a message that the version of Tiger on the PC is incompatible with the version on the server. It will give them the option to upgrade the version of Tiger on their PC. Click **YES** to do this.
3. The LPC web server page appears:



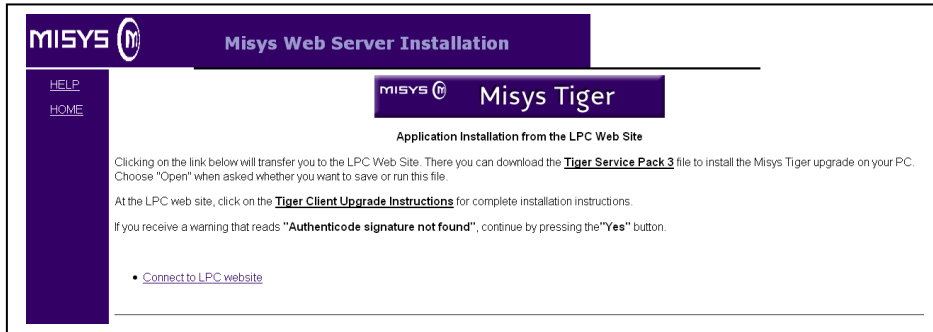
4. Click on the link, **Misys PC Client Software Installation**

5. The Application selection page displays:



6. Click on the **Misys Tiger** link.

7. The Misys Tiger Application screen appears:

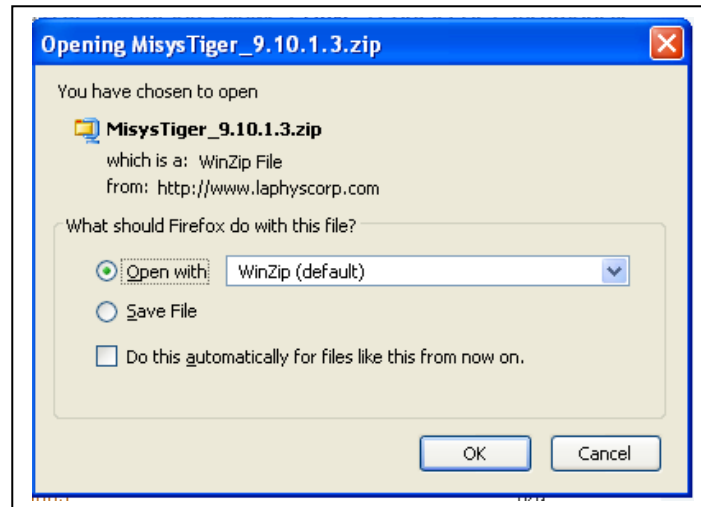


8. Click on the **Connect to LPC website** link.

9. The LPC download screen appears:



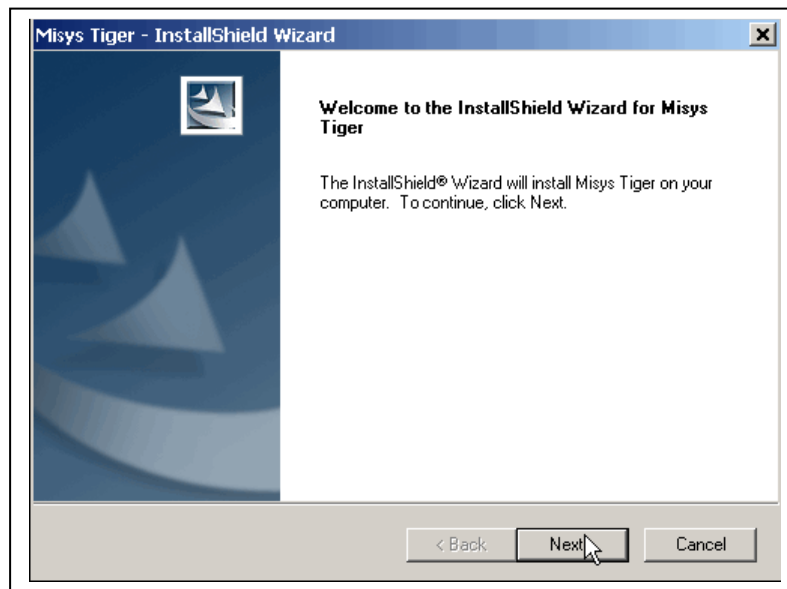
10. Click on the **Tiger Service Pack 3** link, to download the installation file to your PC.
11. Click on **OK** to open the file when asked what to do with it:



12. In the File Download dialog, click **Run or Open** to automatically run the install program after download.
13. It will take about **2-5 minutes** to download.
14. If you receive an **Unknown Publisher Security warning**, click **Run**.
15. The **Install Shield Wizard** screen appears, **Extracting Files**.



The Install Shield Wizard Welcome window appears. Click **Next**.

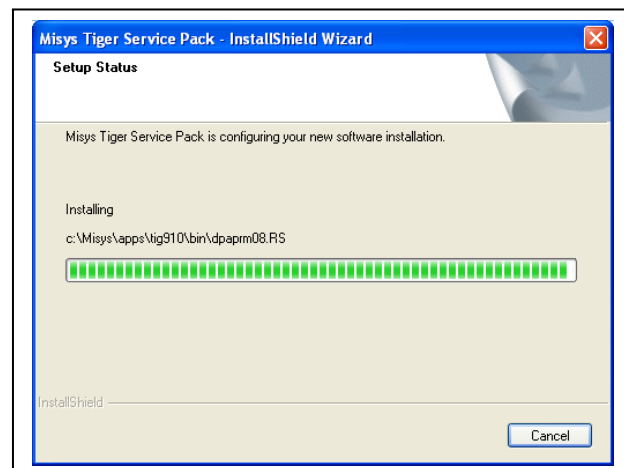


Depending on your system setup, the Destination Drive Selection window may appear. If so, select the "C:" drive for installation.

A **Question** dialog box will appear, to confirm that the old version of Tiger will be removed. Click **Yes**:



A Setup Status screen will display as the program is installed:



Click **Finish** when the install process is complete:

