

Misys Tiger Version 9.10.1 (Service Pack 1)

For clients running Misys Tiger from a Tiger icon on their PC desktop



Introductory Notes

LPC will be installing the latest version of the Misys Tiger software on Saturday, June 20, 2009. All users who access this software through a Misys Tiger icon on their desktop **MUST** upgrade the Tiger software on their PCs **AFTER** this server installation. These instructions will guide you through that installation.

- This software must be installed on each PC in your practice that access Tiger through a Tiger icon on the user's desktop.

! **Do not install this software prior to Sunday, June 21, or you will not be able to access Tiger until after the server installation is complete.**

- If a user attempts to access Tiger after the server upgrade without upgrading the software on their PC, they will receive a warning that their **version of Tiger is incompatible with the version running on our server**. The warning box will offer to upgrade the Tiger version running on the PC. Users who choose this upgrade option will be directed to our web site, to download the **Tiger Client** and **Tiger Hotfix** files, which are the same two files already available on the CD; this will prolong the time required to install the software significantly. At this point, users should hit the **Cancel** button to close the application, then use **these** instructions and the CD to install the upgrade.
- You can make additional copies of the CD in advance of the installation date, so that multiple users can perform the installation at the same time.
- We expect to be finished with the server installation late on Saturday, June 20. You can perform PC upgrades in your office on Sunday, June 21, so users will not have to do so on Monday morning.
- Please check our website (www.laphyscorp.com) before beginning the installation. We will update the home page to give a status of our server upgrade progress, and alert you to any last-minute changes or notices relevant to this PC software upgrade.

Use the Misys Tiger Installation CD

1. Insert the Misys Tiger 9.10.1 installation CD into your PC's CD-ROM drive or into a CD-ROM drive on the network that you can map to. Double-click on the file **Tiger.exe**.

Note

Your computer should automatically open a window displaying the files on the CD. If not, double-click on the My Computer icon on your desktop, then again on the CD-ROM drive, to display the disk contents.

The Install Shield **Extracting Files** window appears.

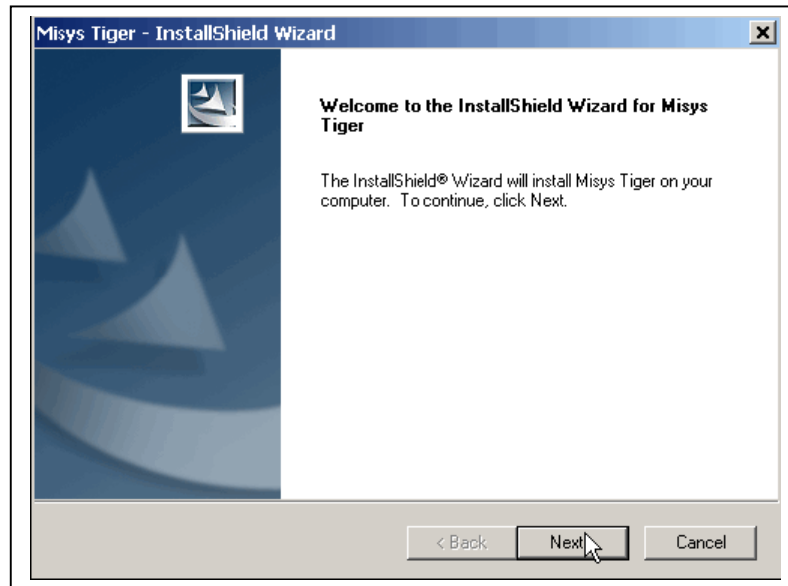


The Install Misys Tiger window may appear, depending on your system setup.

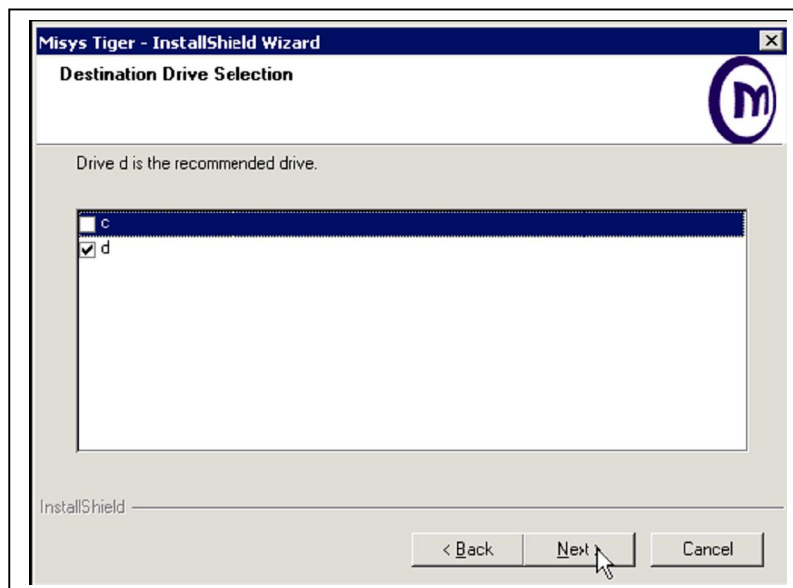


2. Click **Install Misys Tiger**.

The Install Shield Wizard Welcome window appears. Click **Next**.



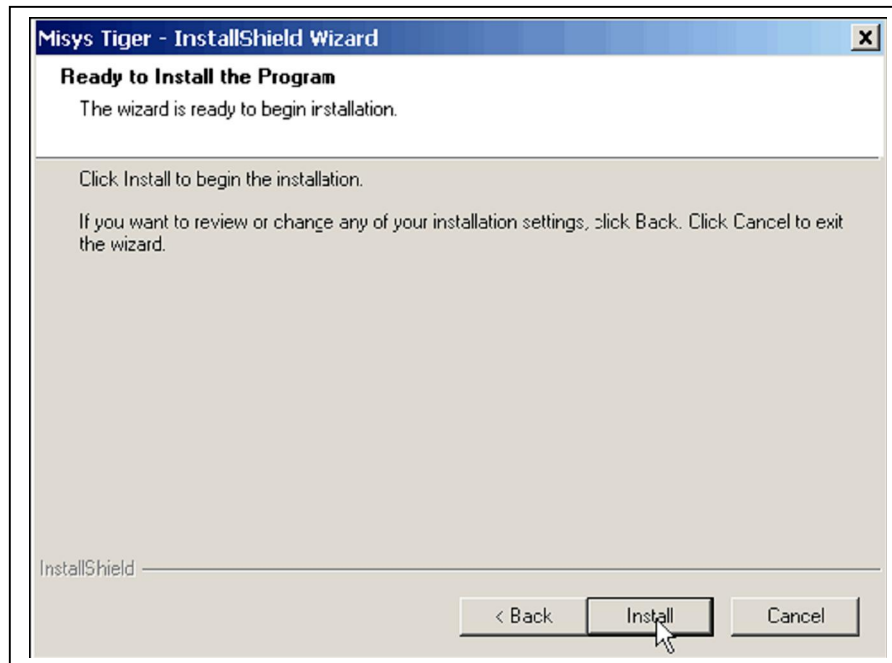
Depending on your system setup, the Destination Drive Selection window may appear.



3. If applicable, select the check box for the disk drive where you want to upgrade the Misys Tiger client programs (usually the C: drive), then click **Next**.

Upgrade the Misys Tiger Client Programs

The Ready to Install the Program window appears. Click **Install**.



Remove Existing Misys Tiger Client Programs

4. The Install Wizard program should **automatically remove the existing Tiger software** from your system, prior to installing the new version. If not, you may be prompted to remove the application and its features.



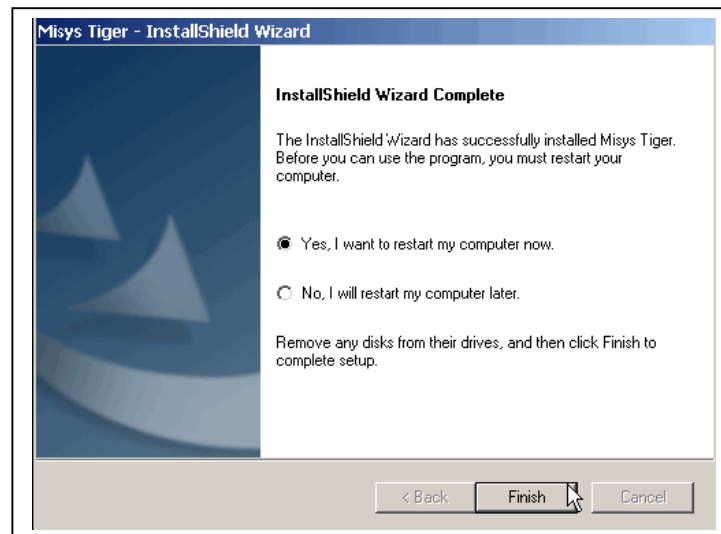
5. If this screen appears, click **Yes** to uninstall the Misys Tiger client programs (and service pack, if applicable), and click **Finish** when the uninstall process is complete.

Note

If you have a service pack installed, you may receive an additional prompt to remove the service pack.

6. The installation wizard installs the Misys Tiger client programs.

When the upgrade installation is complete, the **Complete** window appears.



7. You must restart your computer before you can use Misys Tiger. Eject and remove the Tiger Upgrade CD. Then click **Finish** to restart your computer.

Install the latest Hotfix for Misys Tiger (Service Pack 1)

8. After your PC restarts, again insert the Misys Tiger 9.10.1 installation CD into your PC's CD-ROM drive or into a CD-ROM drive on the network that you can map to. Double-click on the file **TigUpdate.exe**.

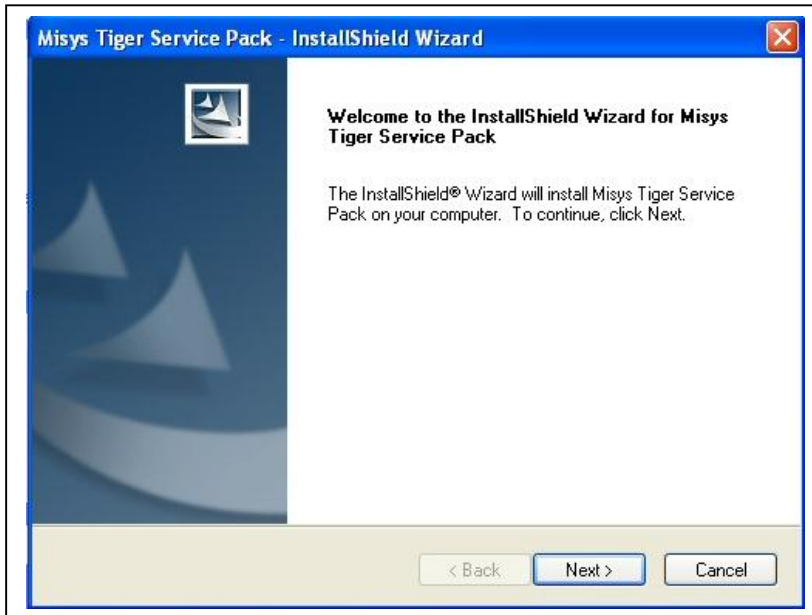
Note

Your computer should automatically open a window displaying the files on the CD. If not, double-click on the My Computer icon on your desktop, then again on the CD-ROM drive, to display the disk contents.

Follow the on-screen instructions to install the HotFix:

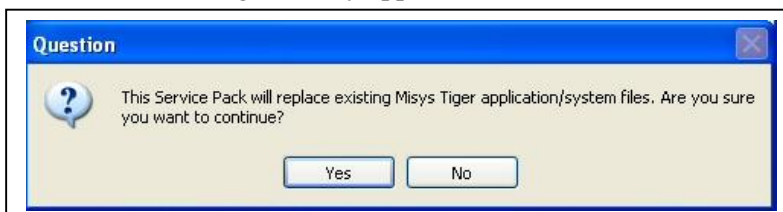
9. The Install Shield **Extracting Files** screen displays again, as files are extracted from the CD.

10. The **Misys Tiger Service Pack – InstallShield Wizard** screen appears.



Click **Next** to continue.

11. The **Question** dialog box may appear:



Click **Yes** to remove Tiger files that will be replaced by the HotFix installation.

12. The **Finished** screen appears.



Click **Finish** to complete the HotFix installation.

Note

You must repeat the Misys Tiger client upgrade installation for each PC in your practice, if those PCs have a Tiger icon on the desktop, and do not first access and log into a terminal server before running Tiger.
