

Misys Tiger Version 9.10.1 Service Pack 3 (via web server)

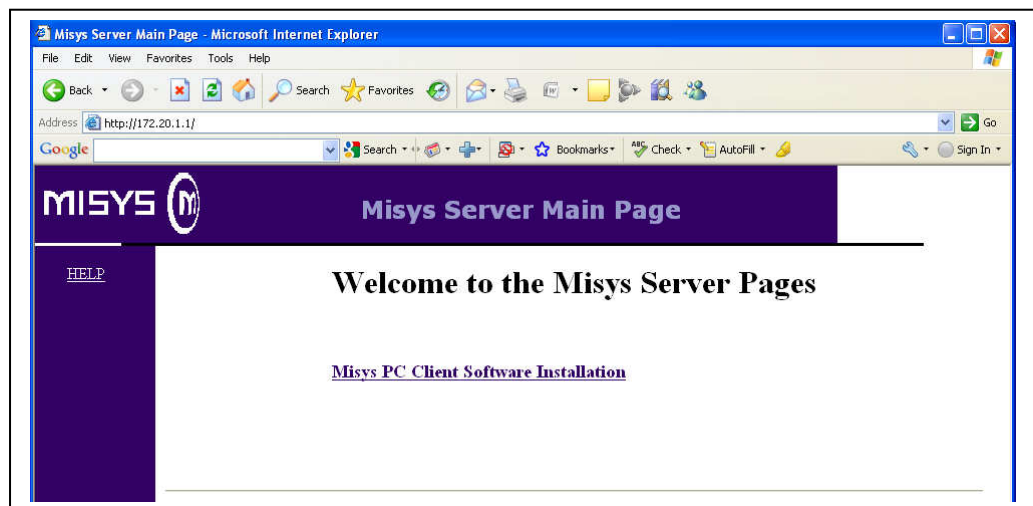
For clients running Misys Tiger from a Tiger icon on their PC desktop



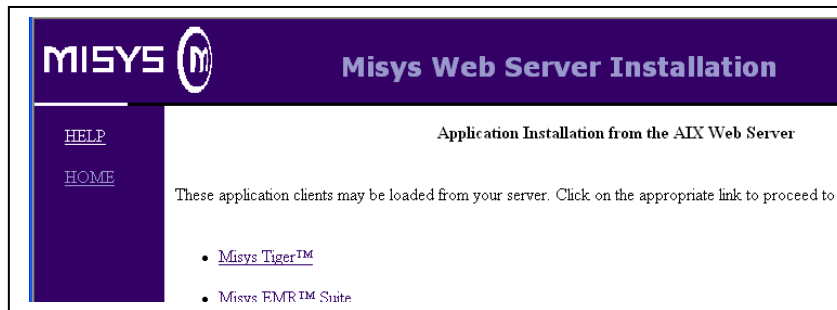
Introductory Notes

NOTE: The installation file provided to us from Allscripts, which is on the CD we sent to our clients **is the incorrect file. Do NOT install from the CD.** Instead, download the Service Pack 3 installation file from our web site. These steps are as follows:

1. Double-click on the Tiger icon on the desktop.
2. The program will display a message that the version of Tiger on the PC is incompatible with the version on the server. It will give them the option to upgrade the version of Tiger on their PC. Click **YES** to do this.
3. The LPC web server page appears:



4. Click on the link, **Misys PC Client Software Installation**
5. The Application selection page displays:



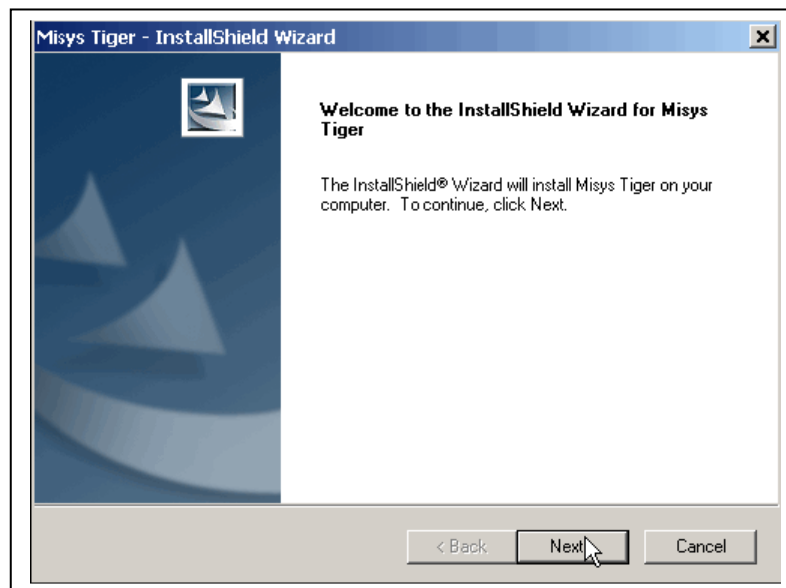
6. Click on the **Misys Tiger** link.
7. The Misys Tiger Application screen appears:



8. Click on the **Install Misys Tiger 9.10.1 Service Pack 3** link.
9. In the File Download dialog, click **Run** to automatically run the install program after download.
10. It will take about **2-5 minutes** to download.
11. If you receive an **Unknown Publisher Security warning**, click **Run**.
12. The **Install Shield Wizard** screen appears, **Extracting Files**.



The Install Shield Wizard Welcome window appears. Click **Next**.



Depending on your system setup, the Destination Drive Selection window may appear.

Upgrade the Misys Tiger Client Programs

Remove Existing Misys Tiger Client Programs

4. The Install Wizard program will **remove the existing Tiger software** from your system, prior to installing the new version. When prompted to replace the existing Tiger program, click **Yes**.

5. Click **Finish** when the uninstall process is complete.